

Vaughn A. Johnson

4400 Wyandot Street Denver, CO 80211

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WORK EXPERIENCE

June 2008 – Jan 2010.....MGA ENTERTAINMENT. – Van Nuys, CA
Copywriter

I was the sole copywriter in charge of creating packaging copy for many of MGA Entertainment's brands, including Little Tikes™ and Rescue Pets™. I also authored a series of children's books that hit store shelves in fall 2009.

Sept. 2006 – June 2008.....MGA ENTERTAINMENT. – Van Nuys, CA
Asst. Copywriter

I was part of a team that was solely responsible for writing the Instruction Manuals for this major toy company. Along with operation instructions, I had to make sure that safety and legal information was accurate and up to date.

May 2001 – Sept. 2006.....LOGICUBE, INC. – Chatsworth, CA
Senior Applications Specialist

I was head of the technical support department specializing in customer and sales support. I also wrote and illustrated the User Manuals of Logicube's products as well as ancillary materials like training guides, knowledge base entries, PowerPoint presentations and other documents. I also helped proofread material for the Marketing Department and led some training seminars.

May 1999 – Jan 2001.....PACER / CATS – Englewood, CO
Support Analyst

Primary responsibility was Tier 2 technical support for Windows, DOS and Novell – based concession networks for movie theatres and major sports venues. I also wrote articles for the company's internal Knowledge Base.

SKILLS

Technical Writing

- 3 years experience writing user manuals, quick-start guides and on-line help.
- Experience writing and leading training seminars.
- Able to master complex software and operations in a short amount of time.
- Excellent at making complex information easy to understand for end users.
- Work well with SME's such as artists, designers, programmers and engineers.
- Currently learning the latest version of Adobe Framemaker.

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Copywriting

- 1½ years experience writing packaging and advertising copy for major brands.
- I have written scripts and storyboards for radio, television and animation.
- Able to write copy that speaks directly to different audiences.
- Experience writing web copy in HTML and Flash-based environments.
- Very familiar with Microsoft Word, Excel, PowerPoint and Adobe Acrobat.
- Excellent storytelling skills.

Technical Support

- 6 years experience with customer and sales support.
- Excellent troubleshooting skills over the phone, web and in person.
- Some experience with QA testing and verification.
- Impeccable spelling and grammar.
- Able to develop a rapport with difficult customers.

Other Skills

- Very good graphic design skills. Fluent in Adobe Photoshop and Illustrator.
- Experience building web sites in HTML/JavaScript and Flash.
- Excellent 2D animation skills using Adobe Flash and After Effects.
- Comfortable in a PC or MAC environment.
- Very knowledgeable with building and repairing PC hardware.
- Basic knowledge of computer forensics.

EDUCATION

May 1994.....University of Colorado at Boulder - Boulder, CO
Bachelor of Fine Arts in Film Production.

AWARDS

March 1997.....WORLD ANIMATION CELEBRATION
Winner: World Animation Celebration (WAC) Screenwriting Competition

July 1987.....BOY SCOUTS OF AMERICA
Eagle Scout

PORTFOLIO

Online portfolio: <http://www.voncopy.com>

References available upon request.